

SUMMARY OF ENGAGEMENT FEEDBACK BY LIVE YOUR BEST LIFE AMBITIONS 2

Engagement Feedback	Safe in their homes and when out and about	Connected to friends and family	The chance of a fresh start when things go wrong	Access to health and social care when they need it	Accepted and valued for who they are
Sex workers	Need to develop trust with police to report crimes against them		Need access to Outreach drug treatment		
Big Conversation WNH		Protect rural transport			Cultural events to support community unity
Kings Heath	Community CCTV Better Lighting	Check ins on isolated people. Reinstate tea and chat sessions. Localities for people to connect			Community buggy walks Build a community 'heart' Community welcome packs /role for new residents
St. David's Kingthorpe	Develop Neighbourhood Watch Better lighting and CCTV Tackle drug activity Control scooter misuse	Improve community transport. Regular community fete			Community newsletter to share good news and welcomes
Voluntary Community Transport providers	More community transport for disabled and vulnerable				
Blackthorn	More CCTV, better lights maintenance. Block underpasses, replace with crossings. Safe spaces for cycling. Community safety volunteers to address ASB. Awareness raising for signs of gang activity	Community transport to get elderly people out and about.		Outreach health and care services and advice	Develop a 'next door' app. Peer support for specific groups

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Kingsheath co-production	Better lighting and CCTV.	Some demand for community transport. A community hub to support people coming together			
St. David's Kingsthorpe co-production	CCTV				Bring people together at events that are intergenerational
Healthwatch; Young People Transition to adult mental health services			YP felt they were not given a safety plan for a mental health crisis.	Transition of CAHMS to adult MH services rushed/stressful. YP feel they had no choice or say in the process. YP felt that communications between services did not work well. YP expect better handover from CAHMs to Adult MH inc. a transition pack. LAYP would benefit from a better explanation of support after they leave care. YP were not aware of how to get free contraception.	

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Healthwatch; Carers COVID experience		Distress around not being able to visit relatives in care homes 40% said they did not have a network of family or friends to support them. Closure of day centres prevented carers having a break with family & friends		Carers felt isolated. Their health had suffered made worse by the reduced Health and Care services. Caring changed, they had less support from health and care inc. tests and diagnosis. Accessing MH services was the biggest difficulty	
Healthwatch; NHS 111 users				Communication difficulties the biggest problem with the service. Auto options, questions etc hard for those with dementia, LD, hearing disorders or language barriers. Several users found the time slot booking worked well. Some. Concern re diagnosis.	
Healthwatch; Young People Impact of COVID	85% YP felt safe at home during COVID. This lower for those who do not identify as male or female	Struggles around not seeing friends or usual support networks.		Some YP struggled to access mental and physical health services.	

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Healthwatch; Young People Physical, Lifestyle and Emotional Health				Services YP accessed most frequently for emotional support: Counselling, GPs, CAHMS. Main difficulties were long waiting times/poor availability outside school hours.	
Healthwatch; Young People Focus Group on specific services				YP felt being treated by friendly staff in clean environments was important to them and that the person treating them should show confidence and respect their privacy. Concerns about receiving care online – want face to face.	YP did not always feel involved in the care they received but when they did it was a positive experience.
Healthwatch; Young Carers				Over half YC had experienced long waiting times to access services and around a third felt they had not been given enough support or that the services did not know about their issues.	

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Primary School Survey 2022	24% of boys and 28% of girls have seen/received something online that worried or upset them.				
Secondary School Survey 2022	<p>23% of pupils rated safety when going out after dark as 'poor' or 'very poor'; 8% said the same of being at school.</p> <p>34% of pupils are aware of other people who carry weapons when they go out.</p> <p>27% of pupils responded that there has been shouting and arguing between adults at home at least 'once or twice' in the last month that has frightened them, 5% said it happened every day/almost every day'.</p>				

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<p>Secondary School Survey 2022 Continued Safe in their homes and when out and about</p>	<p>24% of pupils responded that they have experienced at least one of the controlling partner behaviours listed. 32% of pupils said that bullying was dealt with 'quite' or 'very well' or 'not a problem' in school. 53% said bullying was dealt with 'badly' or 'not very well' in their school.</p> <p>47% of pupils said they had been told who they could/couldn't see by a partner. 48% of Year 10 pupils said if any of these things happened they would look after themselves without help; 59% said they know where they could get help. 21% of pupils had given personal info to someone online who they don't know</p>				
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<p>Hope Charity Poverty Survey</p>	<p>People reported they felt unsafe in Northampton due to knife crime, verbal abuse, poor lighting, and drunkenness Poverty often prevented people accessing public transport placing them in more danger after dark. Poverty makes some communities vulnerable to exploitation by for example drug cartels. Domestic Violence is significant problem in migrant communities due to cultural differences and if in poverty the inability for people to escape it. There is mistrust of the police amongst eastern European communities because of their past experiences in their home countries</p>			<p>Access to primary care in migrant communities hampered by language barriers, inc. vaccines and tests during COVID. There is a misunderstanding that those with no access to public funds cannot register with a GP so many do not. Many do not present until a crisis occurs and they are admitted via A&E African Communities see ill health as a stigma so do not present to services, common re HIV and mental health issues. Some residents with language issues cannot express their selves when accessing services and translation not always available at a primary care level</p>	<p>Many African and other BAME communities felt marginalised from representation and engagement in civil and public life.</p>

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LGBTQ Forum	<p>Lack of safe LGBTQ places in many communities including Northampton</p> <p>Community organisations provide LGBTQ safe spaces, but these are not funded</p>	<p>Community and family friendly, openly LGBTQ friendly spaces are important – a rating system/accreditation or charter system to show support would help.</p> <p>Support/encourage more LGBTQ venues in the town</p>		<p>Improve access to GPs and remove barriers to people being able to access/get an appointment</p> <p>Improve access to NHS dentists</p> <p>More support for Transgender and non-binary residents particularly at GP surgeries</p>	<p>Provide/promote LGBTQ and accessibility schemes to help public find suitable spaces they feel comfortable in</p> <p>Involve LGBTQ community in shaping services</p>
Parish and Town Councils	<p>Encourage communities to be aware of personal and community safety initiatives</p> <p>More access to visible police/PCSO and quicker response times</p> <p>More traffic wardens</p> <p>More education on the topics in schools</p> <p>Ensure Parish has access to local Police Force and know the correct person to go to if needed</p> <p>increase the number of visible police officers.</p>	<p>Provide the accessible open recreational space where people can picnic.</p> <p>Provide buildings and resources to secure indoor accessible space.</p> <p>Have venues for local groups to meet with good internet access.</p> <p>Ensure the continuance of rural bus services.</p> <p>Support local councils/organisations</p>	<p>In small community's offenders are often known and when sentences are served vigilante behaviour is something we cannot accept. Perhaps more local police presence would reassure.</p> <p>Support should be available for ex-offenders and homeless people to get their lives back on track.</p>	<p>Support local GP and community services.</p> <p>Audit how you allocate funding and let Parish councillors know.</p> <p>Need more easily available 'walk – in' general health hubs and/or more doctors at local Health Centres.</p> <p>Primary care is vital for all and it can take up to 5 weeks to get a first appointment to see a GP</p>	<p>Encourage uptake/improve internet facilities to keep people easily in touch with each other.</p> <p>Maintain contact with residents and neighbours in community.</p> <p>Resources need sharing with rural areas, for example all the recent events for Ukrainians guests were towns no funding for rural guests to get to them!</p>

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<p>Parish and Town Councils Continued</p>	<p>Introduce safe places for young people to spend their spare time. Joint working on lighting, trees, hedgerows, enabling safe areas to walk. Focus on antisocial behaviour.</p>	<p>to deliver services locally</p>	<p>Important for all to have access to correct support and information. Investment in support services for those released from prison, for both physical and mental issues</p>	<p>Good communication needed with medical professionals</p> <p>Access to healthcare huge problem in rural areas with poor transport. Need more investment in Social Services, Healthcare.</p> <p>Provide access to public health services for all, including less able/mobile people. Suggest a mobile service that visits periodically</p> <p>Have a community hub with visiting health professionals like chiropodists, dentists, etc. that people can access in the community WH PC offered premises for NHS professional led group advice /testing but have had no response.</p>	<p>Children need to be taught respect in all it's forms from not littering to addressing adults respectfully and caring for their community</p> <p>Consult with and ensure the opinions of the local community are taken into consideration when making decisions.</p>
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